



7 HealthReach Community Health Centers

FAST FACTS

HealthReach Community Health Centers (HRCHC) has been a vital part of the health care delivery system in Central and Western Maine for 30 years. Through our system of 11 federally qualified Health Centers (see next page for listing), we provide comprehensive primary care services for the whole family to nearly 32,000 Maine residents each year – regardless of insurance status or ability to pay. We strive to be the provider, employer and healthcare partner of choice in each of the communities we serve.

- Great Family Health Care -

Our health care providers are trained in primary care medicine and are dedicated to meeting the needs of people of all ages living and working in rural communities. HRCHC providers treat the “whole person” – not just physical symptoms, and form partnerships with their patients, encouraging them to take an active role in their care.

- Affordable -

HRCHC’s services are available to everyone, regardless of ability to pay. We bill all of the major insurance companies, Medicare and MaineCare. We also establish payment plans when needed. Through funding from the U.S. Bureau of Primary Health Care, we also offer an Affordable Care Program, based on income and family size. In addition, we partner with two hospital-based programs which enable our patients to obtain specialist care, hospital services, and medication assistance on an income-based scale.

- Close to Home -

We serve families in over 80 rural communities, primarily in Kennebec, Franklin, Oxford, Somerset, Lincoln, Sagadahoc and Androscoggin counties. More than 32,000 people chose us as their primary care provider in 2007, totaling over 103,000 visits. We work closely with four hospitals located in our service areas: Franklin Memorial Hospital (Farmington), MaineGeneral Medical Center (Augusta and Waterville), Redington-Fairview General Hospital (Skowhegan) and Stephens Memorial Hospital (Norway). We also collaborate with local organizations, state agencies and individuals who deliver crisis, health, social service, education and other complementary services to area residents.

- Services Provided -

HRCHC provides comprehensive primary and preventive care services to children and adults. The core services available to Health Center patients include:

- Care of acute and chronic illnesses
- Checkups for the entire family
- Routine pediatric care
- Immunizations for children and adults
- School and sports physicals
- Well woman exams and routine gynecological care
- Family planning services
- Laboratory services
- Minor surgery
- Referrals to specialty care and community resources
- Behavioral health services
- On-call emergency coverage, 24/7
- Affordable Care Program (for those who qualify based on income and family size)

Some Health Centers also offer general internal medicine, osteopathic manipulative therapy, obstetrics/gynecology, podiatry, dental care, social work services and/or WIC Nutrition Services.

(Over)



HealthReach Community Health Centers

Belgrade Regional Health Center - Established 1977, Practice Manager: Deborah Rocque
Three Providers: 2 Family Practice Physicians and 1 Family Nurse Practitioner
Outpatient practice - 2,451 users in 2007

Bethel Family Health Center - Established 1979 and joined HealthReach 1999, Practice Manager: Dianna Milot
Four Providers: 2 Family Practice Physicians and 1 Physician Assistants
Outpatient practice - 3,923 users in 2007

Bingham Area Health Center - Established 1975, Practice Manager: Rochelle Dumont
Two Providers: 1 Family Practice Physician and 1 Family Nurse Practitioner
Outpatient practice - 1,757 users in 2007

Lovejoy Health Center (Albion) - Established 1978, Practice Manager: Lois Bouchard
Four Providers: 3 Family Practice Physicians and 1 Physician Assistant
Inpatient practice, including obstetrics, with hospital care at MaineGeneral (Waterville) - 4,517 users in 2007

Madison Area Health Center - Established 1977, Practice Manager: Barbara Belliveau
Two Providers: 1 Family Practice Physician and 1 Family Nurse Practitioner
Outpatient practice - 2,057 users in 2007

Mt. Abram Regional Health Center (Kingfield) - Established 1986, Practice Manager: Carolyn Tranten
One Provider: 1 Family Practice Physician
Outpatient practice - 1,436 users in 2007

Rangeley Region Health Center - Established 1994, Practice Manager: Kate Quimby
Two Providers: 2 Family Practice Physicians
Outpatient practice - 1,571 users in 2007

Richmond Area Health Center - Established 1977, Practice Manager: Leslie Coombs
Four Providers: 2 Family Practice Physicians, 1 Family Nurse Practitioner, and 1 Nurse Practitioner
Outpatient practice - 3,239 users in 2007

Sheepscot Valley Health Center (Coopers Mills) - Established 1980, Practice Manager: Patricia Dumas
Five Providers: 4 Family Practice Physicians and 1 Physician Assistant
Outpatient practice, including obstetrics - 4,497 users in 2007

Strong Area Health Center - Established 1986, Practice Manager: Jewellyn Baker
Two Providers: 1 Family Practice Physician and 1 Physician Assistant
Outpatient practice - 1,927 users in 2007

Dental Center - Established 2003; Providers: 1 Hygienist - 449 users in 2007

Western Maine Family Health Center (Livermore Falls) - Established 1987, Practice Manager: Diane Lavoie
Five Providers: 3 Family Practice Physicians and 2 Family Nurse Practitioners
Outpatient practice - 4, 893 users in 2007

HRCHC Central Administrative Office:

8 Highwood Street, PO Box 1568
Waterville, ME 04903

Telephone: (207) 861-3400 / Within Maine: (800) 427-1127

Fax: (207) 861-5519 / TDD: (207) 861-3498

Website: www.HealthReachCHC.org - An Equal Opportunity Organization