

OUR MISSION

To provide high quality, affordable, patient-centered healthcare in the medically underserved communities of Central and Western Maine

FAST FACTS

HealthReach Community Health Centers is a system of eleven Federally Qualified Health Centers in Central and Western Maine. A private, non-profit organization with a 44-year history, HealthReach is funded by patient fees, grants and individual donations. We provide primary care services for the whole family to nearly 28,000 Maine residents and travelers each year - regardless of insurance status or ability to pay. We strive to be the provider, employer and healthcare partner of choice in each of the communities we serve.

GREAT FAMILY HEALTH CARE

Our healthcare providers offer outpatient primary care and preventive services to people of all ages. All of our practices have achieved National Committee for Quality Assurance (NCQA) Patient-Centered Medical Home (PCMH) Recognition and offer accessible, high quality healthcare with integrated behavioral health services focused on the patient's care experience. HealthReach providers treat the "whole person" - not just physical symptoms, and form partnerships with their patients, encouraging them to take an active role in their care.

AFFORDABLE

HealthReach services are available to everyone, regardless of ability to pay. We accept Medicare, MaineCare (Medicaid) and private insurance. Through funding from the U.S. Bureau of Primary Health Care, we also offer a sliding fee program to uninsured and underinsured residents to assist with the cost of health center services. In addition, our Connectors offer application assistance for programs that help with the cost of healthcare and medications including the Health Insurance Marketplace.

CLOSE TO HOME

HealthReach serves families in over 80 rural communities, primarily in Androscoggin, Franklin, Kennebec, Knox, Lincoln, Oxford, Sagadahoc, Somerset and Waldo counties. 27,880 people chose us as their primary care provider in 2018, totaling over 100,945 visits. We work closely with four hospitals located in our service areas: Franklin Memorial Hospital (Farmington), MaineGeneral Medical Center-Alfond Center for Health (Augusta), Redington-Fairview General Hospital (Skowhegan) and Stephens Memorial Hospital (Norway). We also collaborate with local organizations, state agencies and individuals who deliver crisis, health, psychosocial, education and other complementary services to area residents.

SERVICES PROVIDED

HealthReach provides comprehensive primary and preventive care services to children and adults, including care of acute and chronic illnesses, checkups, school and sports physicals, immunizations, family planning and lab services. The services available to our health center patients include:

- Women's Health
- Men's Health
- Pediatric Services
- Counseling
- Care Management
- Referrals
- General Substance Abuse Disorder Treatment
- Sliding Fee Scale

Some health centers also offer osteopathic manipulative therapy, medication-assisted treatment, podiatry, general dentistry, psychiatric medication management, joint injections and Department of Transportation physicals.

OUR VALUES & STANDARDS OF BEHAVIOR

Respect

Service

Empathy

Teamwork

Excellence

Professionalism

Communication



HealthReach Community Health Centers

Belgrade Regional Health Center - Established 1977. www.BelgradeCHC.org

Outpatient practice - 2,284 users in 2018

Bethel Family Health Center - Established 1979 and joined HealthReach 1999. www.BethelCHC.org

Outpatient practice - 3,352 users in 2018

Bingham Area Health Center - Established 1975. www.BinghamCHC.org

Outpatient practice - 1,193 users in 2018 **Dental Center** – Reopened 2008 – 1,873 users in 2018

Lovejoy Health Center (Albion) - Established 1978. www.LovejoyCHC.org

Outpatient practice – 3,868 users in 2018

Madison Area Health Center - Established 1977. www.MadisonCHC.org

Outpatient practice – 2,268 users in 2018

Mt. Abram Regional Health Center (Kingfield) - Established 1986. www.MtAbramCHC.org

Outpatient practice - 1,550 users in 2018

Rangeley Family Medicine - Established 1994. www.RangeleyCHC.org

Outpatient practice – 1,350 users in 2018

Richmond Area Health Center - Established 1977. www.RichmondCHC.org

Outpatient practice – 2,427 users in 2018

Sheepscot Valley Health Center (Coopers Mills) - Established 1980. www.SheepscotCHC.org

Outpatient practice – 3,642 users in 2018

Strong Area Health Center - Established 1986. www.StrongCHC.org

Outpatient practice – 2,136 users in 2018 **Dental Center** - Established 2003 – 1,709 users in 2018

Western Maine Family Health Center (Livermore Falls) - Established 1987. www.WesternCHC.org

Outpatient practice - 2,264 users in 2018

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